10 -YEAR LIMITED WARRANTY

This 10 -year warranty applies to Metro Stone Surfaces that have been installed in an interior, commercial use application.

Metro Stone USA, LLC. warrants for a period of 10 years that Metro Stone Surfaces will be free from manufacturing defects from the date of the completion of the installation of Metro Stone.

This is a product warranty only. Metro Stone USA, LLC.'s obligation under the 10 -year warranty covers only the replacement of the failed Metro Stone product in slab form. It does not cover labor to remove, fabricate and/or re -install Metro Stone products, or any other tasks necessary to complete the replacement or removal of the defective material.

Commercial property is defined as any location open to the general public for business use, properties for rental or lease, or properties designated as hotels, motels, or other temporary residence applications.

TERMS AND CONDITIONS

• This warranty is issued to the Original Owner of the property who purchased and installed Metro Stone Surfaces.

This warranty expires upon transfer of ownership of the property to subsequent parties. This warranty is not transferable and does not cover claims made by subsequent owners of the commercial properties.

•This warranty applies only to Metro Stone Surfaces which have been permanently installed in an interior, commercial application and has not been removed from the original installation area(s).

• This warranty covers Metro Stone Surfaces that have been installed by Metro Stone's network of Certified Fabricators and Installers. This warranty does not cover any improper and/or defective workmanship performed by fabricators and installers outside of Metro Stone's network. Please contact your area distributor(s) to inquiry more about Metro Stone's network of Certified Fabricators and Installers.

•This warranty applies to surfaces which have been maintained according to the Metro Stone Surface Care & Maintenance Guide. This warranty does not cover damage caused by product mishandling, improper care and maintenance, impact, damage, heat damage, physical and chemical abuse, and damage resulting from exposing the product to extreme weather conditions. Metro Stone Surface Care & Maintenance Guide is available at www.MetroStone.com.

• This warranty does not cover chips, scratches, color variances, thermal shock, misuse or improper/defective fabrication. Metro Stone Surfaces are highly resistant to scratches, but they are not scratch proof. No cutting shall be done directly on the surface and a cutting board shall always be used. Proper care and maintenance shall be followed at all times — refer to the Metro Stone Surface Care & Maintenance Guide.

• This warranty does not cover additional modifications or supplemental repairs such as structural changes, plumbing, electrical, cabinets, tiles, etc. that may be necessary t o complete the repair or replacement of Metro Stone products covered under this warranty. These material and labor costs shall be the responsibility of the owner of the commercial property.

• This warranty only applies to polished finishes. It does not apply to surfaces with honed and textured finishes.

• This warranty does not cover finishes that have been altered from their original Metro Stone factory -applied finish. Any issues arising from the practice of "additional and/or in shop honing" are the sole responsibility of the fabricator who performed the process and/or the owner who purchased the original Metro Stone Surfaces.

• This warranty does not cover any creative adjustment made to the material including bending, curving, thickness reduction, or any other alteration to the original Metro Stone factory material.

• This warranty does not cover any failures due to inadequate support for the installation. This includes overhangs in excess of recommended support guidelines or an unsupported base.

•This warranty does not cover finishes that have been altered from their original Metro Stone factory -applied finish. Any issues arising from the practice of "additional and/or in shop honing" are the sole responsibility of the fabricator who performed the process and/or the owner who purchased the original Metro Stone Surfaces.

• This warranty does not cover any creative adjustment made to the material including bending, curving, thickness reduction, or any other alteration to the original Metro Stone factory material.

• This warranty does not cover any failures due to inadequate support for the installation. This includes overhangs in excess of recommended support guidelines or an unsupported base.

• As Metro Stone slabs contain natural quartz, this warranty does not cover natural variations in the color, size, and pattern movement of the slabs. These characteristics are inherent in the quartz stone. The customer is responsible to perform a visual inspection of the slabs during purchasing to ensure the selected slabs meet his/her specifications. If after or during installation, the customer decides to change colors, edging profiles or finishes, this decision is not covered under this warranty.

• Color samples provided to customers, fabricators, and installers may not match to the actual stone. Metro Stone is made of natural quartz. Variation in color, shade, pattern, and grain size is expected of this natural product. Samples are small pieces cut from a slab; they do not display all the characteristics of the actual slab. Purchases should never be made based on samples alone. We recommend the customer to inspect and approve the actual slabs to ensure the right color is purchased.

• There may be spots and small blemishes in the stone. These are inherent in the manufacturing process and do not affect the structural integrity of the material. This warranty does not cover spots and/or blemishes smaller than 18 mm (0.705 inches) in diameter. The customer, fabricator, and installer should perform a thorough inspection of the slabs during purchasing. This warranty does not cover spots and blemishes smaller than 18 mm (0.705 inches) in diameter discovered later in the finished countertops.

'This warranty does not cover Metro Stone products exposed to outdoor weather and climate conditions, abnormal use or conditions, or abuse in any way. Abnormal use or conditions include, but is not limited to, damage from mishandling or misuse, damage from excessive heat or exposure to weather conditions, exposure to ultraviolet light, physical or chemical abuse, and damage from improper care and maintenance. Do not use products like SOS, oven cleaners, bleach, silver cleaners, tarnish removers, or any other similar products. Do not attempt to seal the product or use any abrasive or harsh scrubbing pads. Never use paint removers, strong alkaline, acid or oxidizing substances and products with pumice.

•This warranty does not cover flooring applications.

•This warranty does not cover seam appearance and seam performance. Seam performance can fail with shifting or movement of the substrate, foundation and cabinets, or from thermal shock. Thermal shock can happen with roasting ovens, heat lamps, crock pots, griddles, electric frying pans, or any source that can create excessive heat.

• Metro Stone is not liable for any loss of direct or indirect, consequential, incidental, punitive, or any other similar damages arising out of the use or inability to use the product in residential applications covered by this warranty. This includes but is not limited to, loss of use, loss of profits, business interruption, and/or any other losses.

• Metro Stone is not responsible for damages or injury caused by acts of God, job site conditions, architectural and engineering changes, structural movement, acts of vandalism, and accidents that occurred at job sites that may cause damage to the material.